

 Amendment No. 1	Solicitation Number:	RFP0054-26
	Date Issued:	02/18/2026
	Procurement Officer:	Dianna Cecala
	Phone:	843-349-5207
	E-Mail Address:	Dianna.cecala@hgtc.edu

DESCRIPTION: **Peer-Led Learning Virtual Study Platform**

The Term "Offer" Means Your "Bid" or "Proposal". Your offer must be submitted in a sealed package. Solicitation Number & Opening Date must appear on package exterior. See "Submitting Your Offer" provision.

SUBMIT YOUR SEALED PROPOSAL TO EITHER OF THE FOLLOWING ADDRESSES:

MAILING ADDRESS: Procurement Office Horry Georgetown Technical College PO Box 261966 Conway, SC 29528-6066	PHYSICAL ADDRESS: Procurement Office Horry Georgetown Technical College 2050 Hwy 501 E, Bldg. 100, 2 nd floor Conway, SC 29526
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SUBMIT OFFER BY (Opening Date/Time): **02/26/2026 4:00 pm est** (See "Deadline For Submission Of Offer" provision)

QUESTIONS MUST BE RECEIVED BY **02/18/2026 4:00 pm est** (See "Questions From Offerors" provision)

NUMBER OF COPIES TO BE SUBMITTED: **5 hard copies marked / (1) redacted copy No electronic copies will be accepted**

AWARD & AMENDMENTS	The Intent to Award will be posted March 10, 2026 . The Intent to Award and final award, this solicitation, any amendments, and any related notices will be posted at the following web address: http://www.hgtc.edu/purchasing
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You must submit a signed copy of this form with Your Offer. By submitting a bid or proposal, you agree to be bound by the terms of the Solicitation. You agree to hold Your Offer open for a minimum of sixty (120) calendar days after the Opening Date. (See "Signing Your Offer" and "Electronic Signature" provisions.)

NAME OF OFFEROR <small>(full legal name of business submitting the offer)</small>		Any award issued will be issued to, and the contract will be formed with, the entity identified as the Offeror. The entity named as the offeror must be a single and distinct legal entity. Do not use the name of a branch office or a division of a larger entity if the branch or division is not a separate legal entity, i.e., a separate corporation, partnership, sole proprietorship, etc.
AUTHORIZED SIGNATURE <small>(Person must be authorized to submit binding offer to contract on behalf of Offeror.)</small>		TAXPAYER IDENTIFICATION NO. <small>(See "Taxpayer Identification Number" provision)</small>
TITLE <small>(business title of person signing above)</small>		STATE VENDOR NO. <small>(Register to Obtain S.C. Vendor No. at www.procurement.sc.gov)</small>
PRINTED NAME <small>(printed name of person signing above)</small>	DATE SIGNED	STATE OF INCORPORATION <small>(If you are a corporation, identify the state of incorporation.)</small>

OFFEROR'S TYPE OF ENTITY: (Check one) (See "Signing Your Offer" provision.)

Sole Proprietorship
 Partnership
 Other _____

Corporate entity (not tax-exempt)
 Corporation (tax-exempt)
 Government entity (federal, state, or local)

PAGE TWO

(Return Page Two with Your Offer)

HOME OFFICE ADDRESS (Address for offeror's home office / principal place of business)	NOTICE ADDRESS (Address to which all procurement and contract related notices should be sent.) (See "Notice" clause) _____ Area Code - Number - Extension Facsimile E-mail Address
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PAYMENT ADDRESS (Address to which payments will be sent.) (See "Payment" clause) Payment Address same as Home Office Address Payment Address same as Notice Address (check only one)	ORDER ADDRESS (Address to which purchase orders will be sent) (See "Purchase Orders and "Contract Documents" clauses) Order Address same as Home Office Address Order Address same as Notice Address (check only one)
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ACKNOWLEDGMENT OF AMENDMENTS
 Offerors acknowledges receipt of amendments by indicating amendment number and its date of issue. (See "Amendments to Solicitation" Provision)

Amendment No.	Amendment Issue Date						

DISCOUNT FOR PROMPT PAYMENT (See "Discount for Prompt Payment" clause)	10 Calendar Days (%)	20 Calendar Days (%)	30 Calendar Days (%)	_____ Calendar Days (%)
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PREFERENCES - A NOTICE TO VENDORS (SEP. 2009): On June 16, 2009, the South Carolina General Assembly rewrote the law governing preferences available to in-state vendors, vendors using in-state subcontractors, and vendors selling in-state or US end products. This law appears in Section 11-35-1524 of the South Carolina Code of Laws. A summary of the new preferences is available at www.procurement.sc.gov/preferences . ***ALL THE PREFERENCES MUST BE CLAIMED AND ARE APPLIED BY LINE ITEM, REGARDLESS OF WHETHER AWARD IS MADE BY ITEM OR LOT. VENDORS ARE CAUTIONED TO CAREFULLY REVIEW THE STATUTE BEFORE CLAIMING ANY PREFERENCES. THE REQUIREMENTS TO QUALIFY HAVE CHANGED. IF YOU REQUEST A PREFERENCE, YOU ARE CERTIFYING THAT YOUR OFFER QUALIFIES FOR THE PREFERENCE YOU'VE CLAIMED. IMPROPERLY REQUESTING A PREFERENCE CAN HAVE SERIOUS CONSEQUENCES.*** [11-35-1524(E)(4)&(6)]

*******PREFERENCES DO NOT APPLY*******

PREFERENCES - ADDRESS AND PHONE OF IN-STATE OFFICE: Please provide the address and phone number for your in-state office in the space provided below. An in-state office is necessary to claim either the Resident Vendor Preference (11-35-1524(C)(1)(i)&(ii)) or the Resident Contractor Preference (11-35-1524(C)(1)(iii)). Accordingly, you must provide this information to qualify for the preference. An in-state office is not required, but can be beneficial, if you are claiming the Resident Subcontractor Preference (11-35-1524(D)).

*******PREFERENCES DO NOT APPLY*******

____ In-State Office Address same as Home Office Address ____ In-State Office Address same as Notice Address **(check only one)**

AMENDMENTS TO SOLICITATION (JAN 2004)

The Solicitation may be amended at any time prior to opening. All actual and prospective Offerors should monitor the following web site for the issuance of Amendments: www.procurement.sc.gov (b) Offerors shall acknowledge receipt of any amendment to this solicitation (1) by signing and returning the amendment, (2) by identifying the amendment number and date in the space provided for this purpose on Page Two, (3) by letter, or (4) by submitting a bid that indicates in some way that the bidder received the amendment. (c) If this solicitation is amended, then all terms and conditions which are not modified remain unchanged. [02-2A005-1]

Solicitation # RFP0054-26 is hereby amended to incorporate the following:

QUESTIONS FROM OFFERORS - AMENDMENT (JUN 2017)

THE SOLICITATION IS AMENDED AS PROVIDED HEREIN. INFORMATION OR CHANGES RESULTING FROM QUESTIONS WILL BE SHOWN IN A QUESTION-AND-ANSWER FORMAT. ALL QUESTIONS RECEIVED HAVE BEEN REPRINTED BELOW. THE "STATE'S RESPONSE" SHOULD BE READ WITHOUT REFERENCE TO THE QUESTIONS. THE QUESTIONS ARE INCLUDED SOLELY TO PROVIDE A CROSS-REFERENCE TO THE POTENTIAL OFFEROR THAT SUBMITTED THE QUESTION. QUESTIONS DO NOT FORM A PART OF THE CONTRACT; THE "STATE'S RESPONSE" DOES. ANY RESTATEMENT OF PART OR ALL OF AN EXISTING PROVISION OF THE SOLICITATION IN AN ANSWER DOES NOT MODIFY THE ORIGINAL PROVISION EXCEPT AS FOLLOWS: UNDERLINED TEXT IS ADDED TO THE ORIGINAL PROVISION. STRICKEN TEXT IS DELETED. [02-2A097-1]

1. Does the Vendor need to provide a Curriculum or with HGTC provide the Curriculum? **HGTC provides curriculum**
Will HGTC host the solution or will a SC IT host the solution? **We expect vendor to host their solution, we would like app or web access for students, and we will transfer data to the vendor.**
2. Can HGTC confirm the exact "Active User" count versus "Total Enrollment" to optimize the licensing tier? **Total enrollment is all students; we hope to have 4,000 students use the resource. That is an internal goal and lofty I expect so pricing for a lower number would be good to see as well as pricing for all students.**
3. Does the college require the "Letter of Bondability" to be issued specifically by a South Carolina-resident broker? **HGTC may request this if you are the selected vendor. You do not need to provide this with your proposal.**
4. Is the initial target of 4,000 students a hard cap for the pilot, or should we provision the environment for the full 10,000 immediately? **Depends on pricing, but we would like it available to all students**
5. Are there specific "bottleneck courses" (e.g., BIO 210, MAT 110) that should be prioritized for the initial rollout? **No, we do not want to restrict it to high DFW courses**
6. Does the college utilize the LTI 1.3 "Deep Linking" feature for assignment creation in D2L? **Yes**
7. Will HGTC provide the SSL certificates for a custom domain (e.g., study.hgtc.edu), or should MGRM manage this? **The College will provide these but we need to know if you can accept wildcard certificates.**
8. Does the existing Banner environment utilize the Ethos API, or should we rely strictly on OneRoster CSV batching? **It does**
9. Are there any specific data residency requirements beyond "Continental US" (e.g., specific state mandates)? **No**
10. Does the college require a persistent "Sandbox/Staging" environment to remain active post-implementation for testing updates? **Yes**
11. Is the Cyber Liability insurance limit of \$1M per claim acceptable, or is a higher limit (\$5M) preferred for this data type? **We will accept \$1M**
12. Does the "Peer-Led" requirement explicitly prohibit the use of AI tutors in the initial phase? **No**
13. Can the college provide a list of existing H5P content or other study assets that require migration? **N/A**
14. Is there a strong preference for "BigBlueButton" versus "Zoom" for the integrated video conferencing module? **No, we are a Teams school**
15. Will the college provide the "Curriculum Map" or syllabus files for the AI ingestion engine? **No, we expect students to provide what may be necessary**

16. Are there specific "At-Risk" indicators (codes) in Banner that should trigger immediate MStar alerts?
This questions sounds like a program specific questions and can be addressed at time of installation should the vendor be chosen.
17. Does the college require a single-tenant architecture, or is a logically isolated multi-tenant architecture acceptable?
Multi-tenant architecture will be acceptable if all of the data stays within the continental US.
18. What is the current utilization rate of the D2L mobile app among students? We do not collect this data
19. Are there any dual-enrollment (high school) students under age 13 who would require specific COPPA consent workflows? We do have a large population of dual enrollment (2000+) students whose age varies
20. Does the college have a preferred Payment Gateway provider for the "Micro-rewards" marketplace integration?
If our college decided to offer this system, we would put it through our payment gateway called TouchNet.
21. Will the "Train the Trainer" sessions require on-campus presence, or is virtual delivery acceptable? Virtual is fine
22. What are the specific fields in Banner that HGTC considers the "Source of Truth" for student preferred names?
This is something that can be determined at the time of implementation.
23. Does HGTC have an existing "Code of Conduct" that needs to be integrated into the chat moderation rules? Yes
24. Will the Peer Tutors be compensated via the platform, requiring a payroll integration, or simply via XP/Rewards?
Rewards provided by vendor through platform
25. Are there any specific accessibility accommodations (e.g., specific screen reader compatibility) required beyond WCAG 2.1 AA? No
26. Does the college require an "Escrow Agreement" for the source code as part of the risk mitigation strategy? No
27. What is the expected retention period for student chat logs? 3 years
28. Does HGTC require a specific format for the "Audit Trail" reports (e.g., PDF vs. CSV)?
No we do not have a preference
29. Are there any restrictions on the use of "Push Notifications" to student mobile devices? Students should control this
30. Will the college provide a Project Manager to act as the single point of contact during the 30-day implementation?
Yes
31. Does the college have an existing contract with Cengage Unlimited that MGRM should leverage, or should we treat it as a new purchase? We do business with Cengage for our Library but I am not sure if this is the same as you are asking about.
32. Our software supports Chrome and Edge, but not Firefox. Our Safari support is partial, as Mac users use our iOS app. Is the above acceptable? YES
33. About the requirement of "Information reflecting the current financial position. Include the most current financial statement and financial statements for the last two fiscal years", is there any alternative solution? (e.g. bank statement to show our cash-equivalent assets) HGTC will ask for this if you are the highest ranked vendor. You do not need to submit in your first round of proposal documents.
34. What document can be a proof of compliance with State of South Carolina security policies? We currently don't have an audit report. This question refers to page 15, Section IV, 3e and should not be included in this solicitation. It is referring to The University of South Carolina for which we used some of their specifications in this solicitation.
35. Direct Communication / Private Messaging: Can we understand you require a messaging capability among students in a class. YES, that is correct
36. How many learner hours per student do you expect in a year in average? I do not have an estimate of this,, we are hoping that about half our population (4,000) students will utilize the platform, but I do not have an hours estimate at this time.

Submitted by: Dianna Cecala, Procurement Manager
On 02/18/2026