1. **Question** - In IFB0077-13 Ironworker Machine, under III. SCOPE OF WORK / SPECIFICATIONS it states: “Vendor offering bid must be able to provide full service and support beyond the warranted period for above specified machine. Turnaround time for on-call repairs and parts should be no greater than 4 hours from time a service call is placed.”

   Our question is that "4 Hours", seems like an unrealistic time to be onsite to perform repairs or have parts readily available. Can you please clarify it this time frame is accurate.

   **Answer** - I think the confusing term is in “Turn-around” time. Our definition of this would be the time it takes from our first call to the vendor that the machine is down, to the time it would take to have the problem identified and either fixed or parts shipped. We do think that a component of identifying the problem is having a service technician available to be dispatched within the time frame of the 4 hours. We realize not all parts are in stock, but due to the high volume of the classes we are offering and the minimal equipment that we have to train on, we must make sure that the vendor we choose to purchase the equipment from will make it a priority to assist us immediately when the equipment needs repairs.

2. **Question** - You did not mention a shear table size in your list of requirements. Is this table size a requirement?

   **Answer** – This was missed in our original specifications. We require a minimum flat bar shear table size of 24” length. We also would like to specify that it be capable of cutting a minimum of 1” x 6” flat bar.

All other terms and conditions of the bid specification are to remain the same.
Dianna Cecala

Procurement Manager