

## MKT—Marketing

### **MKT 101 Marketing 3-0-3**

This course introduces the field of marketing with a detailed study of the marketing concept and the processes of product development, pricing, promotion, and marketing distribution.

### **MKT 110 Retailing 3-0-3**

This course is a study of the importance of retailing in American business and covers the concepts of store location, layout, merchandising, display, pricing, inventory control, promotional programs and profit management.

### **MKT 120 Sales Principles 3-0-3**

This course is a study of the personal selling process with special emphasis on determining customer needs and developing effective communications and presentation skills.

### **MKT 135 Customer Service Techniques 3-0-3**

This course studies techniques and skills required for providing customer service excellence, including illustrations to turn customer relations into high standards of customer service, satisfaction, and repeat sales.

### **MKT 240 Advertising 3-0-3**

**Prerequisites:** MKT 101

Studies the role of advertising in the marketing of goods and service, including types of advertising, media, how advertising is created, agency functions, and regulatory aspects of advertising.

### **MKT 290 SCWE in Marketing 0-12-3**

**Prerequisites:** MKT 101

This course is an application of marketing skills at an approved business site.